

Automated Messaging Terms and Conditions:

The University of Arizona Speech, Language, and Hearing Clinic (“UA SLH Clinic”) provides clinical care in the areas of audiology and speech-language pathology as part of the educational mission of the Department of Speech, Language, and Hearing Sciences.

For purposes of these Terms and Conditions, the “Service” refers to automated messaging, including Short Message Service (“SMS”) and Multimedia Messaging Service (“MMS”) communications, provided by the UA SLH Clinic to communicate appointment information and clinical documentation. The University of Arizona does not share, sell, or purchase automated messaging data.

If you opt-in for automated messaging, message and data rates may apply. Carriers, the University of Arizona, and the Arizona Board of Regents shall not be liable for any delayed or undelivered messages.

Automated messaging sent through this Service is intended to schedule, confirm, cancel, or reschedule appointments, or to notify you about questionnaires to complete or messages available in your email or patient portal. The frequency of such automated messaging may depend on the number of appointments scheduled.

If you have questions about automated messaging or would like to stop receiving automated messaging, contact the UA SLH Clinic office at 520-621-7070 or SLHSClinic@email.arizona.edu. You can also opt-out at any time by replying to an automated message with the word **STOP**. You may revoke your consent to receive automated messaging at any time.

By using this Service, you represent that you are the authorized user of the mobile number provided and agree to update your number if it changes. You also agree not to misuse the Service.

This Service is provided on an “AS IS” and “AS AVAILABLE” basis without warranties of any kind. To the fullest extent permitted by law, the UA SLH Clinic, the University of Arizona, and the Arizona Board of Regents shall not be liable for delayed or failed message delivery or any damages arising from use or inability to use the Service.

The UA SLH Clinic may modify these Terms and Conditions at any time, and continued use of the Service constitutes acceptance of any updates.

These Terms and Conditions are governed by the laws of the State of Arizona.

The UA SLH Clinic HIPAA Notice of Privacy Practices can be found here:
<https://slhs.arizona.edu/hipaa-notice-privacy-practices>.

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